

Board of Commissioners

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Charlotte J. Nash, Chairman
Jace W. Brooks, District 1
Lynette Howard, District 2
Tommy Hunter, District 3
John Heard, District 4



Official

Informal Briefing Minutes
Tuesday, March 6, 2018 - 10:30 AM

Present: Jace Brooks, Lynette Howard, Tommy Hunter
Absent: Charlotte J. Nash, John Heard

I. **Community Services**

Health & Human Services OneStop Facilities

Vivian Gaither, Gwinnett Health and Human Services Centers

Operations Manager, provided an overview of the County's OneStop
Operations. No Official Action Taken.



Gwinnett

Health and Human Services OneStop Operations



Who We Are



OneStop Buford



OneStop Centerville



OneStop Norcross



Centerville Senior Center



Lawrenceville Senior Center

How it Began...



Gwinnett Coalition for Health and Human Services:

- Community Needs Assessment
 - Creation of One**Stop** Facilities
 - Tasked with Supporting Tenants:
 - Public Health
 - View Point Health (Mental Health Services)
 - Head Start/Pre-K
 - Senior Services
 - Right from the Start Medical Assistance Group
 - And more

OneStop Initiatives and their Evolution



▪ To Best Serve Common Clients:

- Hispanic Advisory Committee, 1999



- Gwinnett Multicultural Advisory Committee (GMAC), 2006



- Rec 1 Registration System

- Revamped One**Stop** Publication
- Marketing Materials
- Senior Center Calendars
- Menus
- And more

Receipt #	Date	Time	User	Cash	Credit/Debit	Total	Platform
1	7513683	12/28/2017	01:42 PM	Dale Dobson	\$0.00	\$40.00	\$40.00 Desktop
2	7513560	12/28/2017	01:30 PM	Jane Statham	\$0.00	\$40.00	\$40.00 Desktop
3	7505994	12/27/2017	11:30 AM	Delores Daye	\$0.00	\$40.00	\$40.00 Desktop
4	7502956	12/26/2017	03:35 PM	Emmeline Lam	\$0.00	\$40.00	\$40.00 Desktop
5	7482722	12/20/2017	03:02 PM	Linda C Duizer	\$0.00	\$80.00	\$80.00 Desktop
6	7472945	12/19/2017	08:45 PM	Linda Nny	\$0.00	\$40.00	\$40.00 Desktop
7	7472128	12/18/2017	06:40 PM	carole Sexton	\$0.00	\$160.00	\$160.00 Desktop
8	7468437	12/18/2017	11:37 AM	Linda Nny	\$0.00	\$40.00	\$40.00 Desktop
9	7468402	12/18/2017	11:32 AM	Linda Nny	\$0.00	\$80.00	\$80.00 Desktop

What We Do



Partner with community organizations and individuals to provide and connect service opportunities that help improve the health and well-being of a growing and diverse Gwinnett County.

- Serve people from birth to 101 years of age
- In 2017, served over 368,000 residents
- Provide health, wellness, enrichment, and educational classes and activities
- Empower and promote independence and self-efficacy
- Provided 275 multicultural activities



Who We Serve



Community Members Engaging Centers:

Throughout the U.S. and
Countries: Bosnia, China,
Ethiopia, Ghana, India,
Iran, Nigeria, Pakistan,
Romania, South Africa,
South Korea, Taiwan,
Thailand, U.K., Ukraine,
Vietnam, West Indies,
Caribbean, Central and
South America.





Partners



HHS boasts of over 800 Partners assisting with Community Needs:

A Place for Mom
African American Women Economic Consortium
AARP
American Cancer Society
American Red Cross
AmeriGroup Health Insurance
Angels in the Outfield
Asian American Resource Center
Associated Credit Union
Atlanta Regional Workforce Bd's Career Resc Ctr
Center for Education, Excellence, and Development
Center for Pan Asian Community Services
ClearPoint Credit Counseling
Clinic for Ed and Prevention of Addictions
Court Appointed Special Advocate
Family Promise
Food Cooperative Ministries
Friends of Gwinnett Seniors
GA Healthy Families

Garden Plaza Senior Living
Georgia Gwinnett College
Girl Scouts of Greater Atlanta
God's Angels for Single Parents
Gwinnett Coalition for Health & Human Services
Gwinnett County Department of Water Resources
Gwinnett County Emergency Management
Gwinnett County Fire and Emergency Services
Gwinnett County Human Relations Commission
Gwinnett County Police
Gwinnett County Parks and Recreation
Gwinnett County Public Schools
Gwinnett County Sheriff's Department
Gwinnett Extension Services
Gwinnett Medical Center
Hearts for Veterans
Hispanic Health Coalition of GA
Hispanic Organization Promoting Education
Junior Achievement
Kaiser Permanente Educational Theatre

Latin-American Association
Mercer University GA Baptist School of Nursing
Parks Foundation
Partnership for Community Action
Positive Impact Health Centers
Redeemer Presbyterian Church
Sarah Cares
Senior Transition Services
Ser Familia
Shia Ismaili Muslim Community Club
Sugar Hill Korean Baptist Church
Total Care Diabetes and Wellness Center
Toys for Tots
UGA Health Navigator
United Way
US Census Bureau
Wellness Health Care
Zoar United Methodist Church
12Stone Church

Volunteers



- Rita Williams
- Huishu Deng
- Irene Egging
- Vince Betro
- Dan Davore
- Larry Lucas
- Ayden Abercrombie

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www.gwinnettcountry.com

gwinnettcountry

OneStop Norcross
客户满意度调查

课程名称: AARP Chinese Smart Driver 日期: _____

这个课程, 课程或活动 (以下简称计划) 对我或家庭生活的质量有积极的健康, 教育, 娱乐和/或社会影响:

1. 非常同意 同意 不同意 强烈反对

2. 这个课程是我预期的
1. 非常同意 同意 不同意 强烈反对

3. 导师似乎对题材很了解
1. 非常同意 同意 不同意 强烈反对

4. 我会参加这位导师的另一门课程
1. 非常同意 同意 不同意 强烈反对

5. 该设施适合上课
1. 非常同意 同意 不同意 强烈反对

6. 本课程的内容是适当的和有用的
1. 非常同意 同意 不同意 强烈反对



Ayden Abercrombie



Vince Betro

▪ **Dedicated for Service in 1997:**

- Coffee Time: Newcomers to Gwinnett
- Chronic Disease Self Management Program: EB
- Heal, Love, Live: Sexual Assault Support Group
- Cancer Awareness, Prevention, and Screenings
- Employment Fairs
- Résumé Writing, Mock Interviews, Dress for Success
- Budgeting Workshops
- Homeless Prevention Programs
- Homebuyer Workshops
- Free Income Tax Assistance
- Emergency Preparedness
- Gwinnett Multicultural Advisory Committee (GMAC)



OneStop Buford



Gwinnett

▪ Remodeled: Fall 2017

- Computer Station
- Multipurpose Exercise, Ballet, and Classroom
- All Glass Nano-Wall
- Art Classroom
- Canopy
- Gardening Area with Rain Chains

- Thanks Mom & Dad Fund:
 - Grant for Hydroponic Tower
- Elder Care Law



Buford Senior Center

OneStop Centerville



- **Dedicated for Service in 2002:**
- *Adult Programs:*
 - Community Blood Drives
 - Support Groups
 - Parkinson's Disease
 - Overeaters Anonymous
 - Paraplegic/Quadriplegic
 - Kinship Care Conference
 - Grant Writing
 - Financial Education
 - Business Development
 - Job Fairs
 - Toastmasters
 - Health and Safety
 - Kaiser Permanente's Theatre Group

OneStop Centerville



- *Children and Youth Programs:*
 - Week of the Young Child
 - Youth Leadership Conferences
 - GED Classes
 - Tutoring for Youth:
 - Math, Reading, Writing, CRCT/Gateway, H.S. Graduation Test, SAT/ACT
 - Youth Job Readiness Programs and Camps
 - GCPS Title 1 and OneStop Community Resource Fair
 - Multicultural Exhibits

Centerville Senior Center



- **Newly Constructed: Summer 2017**
 - Spacious Dining Room
 - Game Room
 - Multicomputer Work Station
 - Multipurpose Classroom
 - Personal Care Room
 - Covered Back Porch
- Veteran's Day
- Christmas Celebration

OneStop Norcross

- **Dedicated for Service in 1998:**
 - In 2017, over 320,000 people were served by agencies, including HHS programs, such as:
 - English as a Second Language Classes
 - Computer classes in various languages
 - Job Readiness
 - Transitional Assistance – Employment
 - Citizenship Classes
 - Homebuyer Workshop in various languages
 - 24/7 Dads
 - EFNEP (Expanded Food Nutrition Education Program)
 - Gambler's Anonymous Support Group
 - Lift Up Atlanta



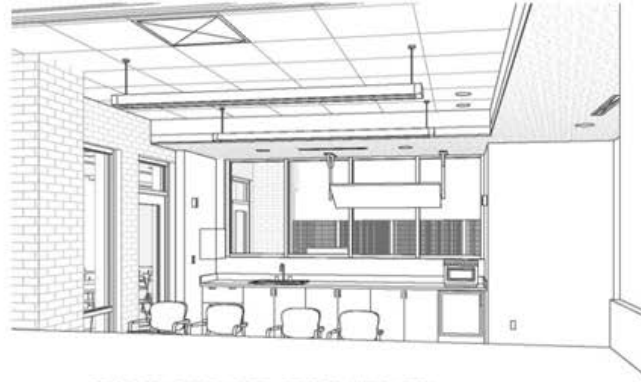
Norcross Senior Center

- National Foundation for Ending Senior Hunger:
- What a Waste Project
 - Plate and Pan Waste
 - Composting
 - Gardens
 - Pop-Up Farmer's Market (SNAP vouchers)
 - Nutrition, Cooking Classes, and Demos
- As a Matter of Balance: EB

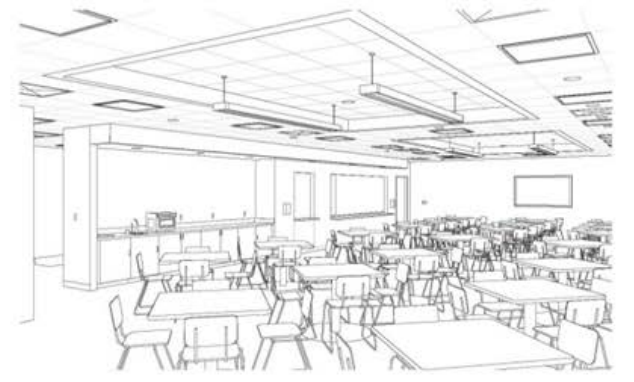


Norcross Senior Center Remodel Plan

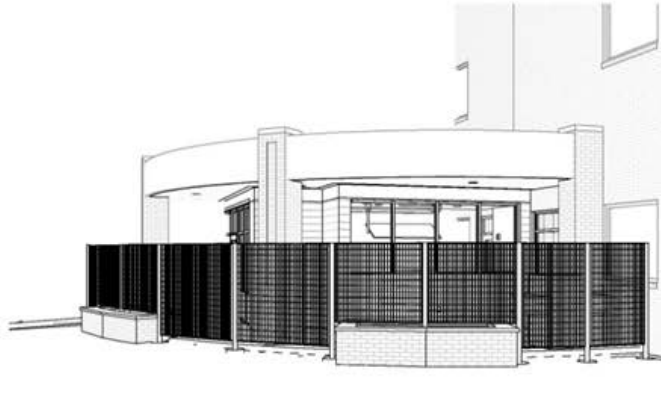
NORCROSS SENIOR CENTER RENOVATION - 3D VIEWS 2/1/18



PROGRAM SPACE - DEMO KITCHEN



DINING - NEW BEVERAGE COUNTER



PATIO WITH TRELIS AND PLANTERS



NEW ENTRY CANOPY

Lawrenceville Senior Center

- **Remodeled: Summer 2016**
 - Current roster: 140
 - In January: 1,083 meals were served
 - Transportation included 676 trips to the senior center, grocery stores for weekly grocery shopping, and field trips
- Gwinnett Senior Delegation traveled to the State Capitol for Senior Week
- Thanks Mom & Dad Fund:
 - Grant for Hydroponic Tower
- Afternoon Programming



OneStop Initiatives



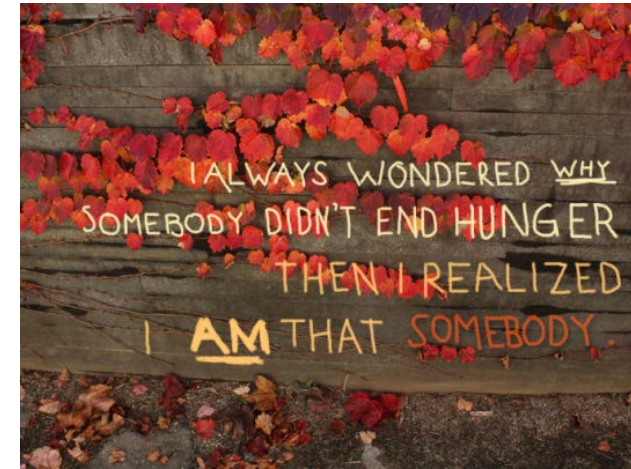
- Bring your Own Device for Senior Tech Classes
- Language Classes for all ages
- Legos for Senior Citizens
- Intergenerational Learning
- What a Waste Project
- Alternative Hours for Senior Activities
- GMAC: “One Gwinnett” Bicentennial Activity
- Possible ARC 5307 Grant Funds for Collaboration with Gwinnett County Transit



New Initiatives



- Exploring possibility of Addressing Food Deserts in Collaboration:
 - Georgia Gwinnett College
 - Live Healthy Gwinnett
 - Parks and Recreation
 - Extension Services
 - Health and Human Services
 - Gwinnett Clean and Beautiful
- Georgia Gwinnett College:
 - *Gwinnett Engages at Every Age*
- Lending Libraries at OneStops
- Assistive Technology Home



Dreaming of the Future...



- Centers of the future?
- Physical and virtual attendance enabling a variety of ways to attend?
- Technology for continual access to **OneStop** and senior center programming when traveling or homebound?
- Ability for senior center participants who are no longer appropriate candidates to still “attend” their local senior center via use of technology? Combat isolation.
- To meet increased tech savvy customer demands seeking a different experience.



Questions?
Thank You!